

Deaf Studies workshop

Interpreting services and technologies

Accessibility technology for the deaf

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Why Are We Here?

Understand Service Types

Learn about different interpreting service providers and technologies

Know Your Rights

Discover your control over interpreter situations

Master European Resources

Navigate interpreting services across Europe effectively



What Are Interpreting Services?

Professional Support

Qualified interpreters help communication between deaf and hearing people

Different Providers

Companies, organizations, government services offer interpreting support

Technology Solutions

Apps, video platforms, and digital tools assist communication



Types of Service Providers

Private Companies

Independent businesses with interpreter rosters

Care Organizations

Social services that provide communication support

Government Services

State-funded interpreting programs

Communication Support

Specialized assistance beyond traditional interpreting



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Share Your Experience

Personal Stories

1. What interpreting services have you used?

Common Challenges

2. What barriers have you experienced?

Quality Differences

3. How do services compare in your experience?



Role of Deaf Associations

Quality Advocacy

Deaf organizations push for better interpreting standards

Training Input

Provide cultural competency education for interpreters

Service Feedback

Connect community needs with service providers

Government Collaboration

Work with authorities to improve services



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European Technology Solutions

Video Remote Interpreting

Real-time communication through digital platforms

VRI Benefits

Immediate access, no geographic barriers

AI & Avatar Debate

Technology opportunities with community concerns

Quality Standards

European guidelines for accessible technology



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AI Technology Debate

Opportunities

Cost-effective, available 24/7, consistent service delivery

Concerns

Quality questions, cultural authenticity, job impacts

Community Views

Austrian and Italian deaf communities express caution

Balance Needed

Technology supplements, not replaces human interpreters



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VRI Platform Demo

Hands-On Practice

Try using video remote interpreting platforms

Quality Check

Test connection, video clarity, interpreter responsiveness

User Experience

Rate ease of use and communication effectiveness

Best Practices

Learn tips for successful VRI sessions



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You Are In Control!

Choose Your Interpreter

Request specific interpreters or interpreting styles

Set Preferences

Communicate your needs and accommodation requests

Give Feedback

Share service quality experiences with providers

Self-Advocacy

Know your rights and use them confidently



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Interpreter Allyship

Professional Partners

Interpreters support your communication goals

Cultural Mediators

Help navigate hearing world interactions

Boundaries Matter

Maintain professional relationships while being allies

Mutual Respect

Work together for successful communication



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Scenario Discussion

Medical Appointments

What interpreting support do you need in healthcare?

Educational Settings

How can interpreters assist in learning environments?

Workplace Situations

What accommodations help in professional settings?

Public Services

How do you access government services?



Problem-Solving Together

Share Solutions

Discuss strategies that work in different situations

Learn from Others

Hear about successful advocacy experiences

Build Skills

Practice requesting appropriate accommodations

Create Networks

Connect with others for ongoing support



Key Takeaways

Know Your Options

Different providers offer various service models

Technology Helps

But quality and choice remain important

You Have Power

Control your interpreting experience and advocate

Interpreters Are Allies

Work together within professional boundaries



Remember These Important Points

Quality Matters

Choose services that meet European accessibility standards

Stay Informed

Keep learning about new technologies and services

Advocate Together

Work with deaf associations for better services

Share Knowledge

Help others navigate interpreting services



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Thank You!

Knowledge Gained

You understand European interpreting service landscape

Skills Developed

Can evaluate and choose appropriate services

Networks Built

Connected with others for ongoing support and advocacy



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TURKOOIS



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